



## Diagnostic Trouble Code (DTC) Chart

NOTE: Before you proceed with the appropriate flowchart(s), check power and ground as described in the tests on page 23-335.

DTC	Symptom	Possible Cause	Flowchart	Page
1	Seat can't be adjusted with the slide switch.	Fault in slide switch or slide switch wiring	21	23-364
2	Seat can't be adjusted with the reclining switch.	Fault in recline switch or recline switch wiring	22	23-365
3	Seat front height can't be adjusted with the front up-down switch.	Fault in front up-down switch or front up-down switch wiring	23	23-366
4	Seat rear height can't be adjusted with the rear up-down switch.	Fault in rear up-down switch or rear up-down switch wiring	24	23-367
5	Steering column can't be adjusted with the tilt switch.	Fault in tilt switch or tilt switch wiring	25	23-368
6	Steering column can't be adjusted with the extend-retract switch.	Fault in extend-retract switch or extend-retract switch wiring	26	23-369
11	Seat can't be adjusted with the slide switch and position buttons.	Fault in slide switch or slide relay wiring	3, 4, 6, 21	23-346, 351, 356, 364
12	Seat can't be adjusted with the recline switch and position buttons.	Fault in recline switch or recline relay wiring	3, 4, 6, 22	23-346, 351, 356, 365
13	Seat can't be adjusted with the front up-down switch and position buttons.	Fault in front up-down switch or front up-down relay wiring	3, 4, 6, 23	23-346, 351, 356, 366
14	Seat can't be adjusted with the rear up-down switch and position buttons.	Fault in rear up-down switch or rear up-down relay wiring	3, 4, 6, 24	23-346, 351, 356, 367
15	Steering column can't be adjusted with the tilt switch and position buttons.	Fault in tilt switch or tilt relay wiring	3, 4, 6, 25	23-346, 351, 356, 368
16	Steering column can't be adjusted with the extend-retract switch and position switches.	Fault in extend-retract switch or extend-retract relay wiring	3, 4, 6, 26	23-346, 351, 356, 369
21	Positions can't be stored with the IGN switch ON and the MEMO button pressed.	Fault in MEMO button wiring or common wiring of switches	33	23-372
22	Positions can't be stored or retrieved with position button 1.	Fault in position button 1 wiring or common wiring of switches	34	23-372
23	Positions can't be stored or retrieved with position button 2.	Fault in position button 2 wiring or common wiring of switches	35	23-373
24	Seat can't be adjusted with the slide switch.	Fault in forward slide switch wiring or common wiring of switches	21	23-364

(cont'd)

# Troubleshooting

## Diagnostic Trouble Code (DTC) Chart (cont'd)

DTC	Symptom	Possible Cause	Flowchart	Page
25	Seat can't be adjusted with the slide switch.	Fault in backward slide switch wiring or common wiring of switches	21	<a href="#">23-364</a>
26	Seat can't be adjusted with the recline switch.	Fault in forward recline switch wiring or common wiring of switches	22	<a href="#">23-365</a>
27	Seat can't be adjusted with the recline switch.	Fault in backward recline switch wiring or common wiring of switches	22	<a href="#">23-365</a>
28	Seat can't be adjusted with the front up-down switch.	Fault in front up-switch wiring or common wiring of switches	23	<a href="#">23-366</a>
29	Seat can't be adjusted with the front up-down switch.	Fault in front down-switch wiring or common wiring of switches	23	<a href="#">23-366</a>
30	Seat can't be adjusted with the rear up-down switch.	Fault in rear up-switch wiring or common wiring of switches	24	<a href="#">23-367</a>
31	Seat can't be adjusted with the rear up-down switch	Fault in rear down-switch wiring or common wiring of switches	24	<a href="#">23-367</a>
32	Steering column can't be adjusted with the tilt switch.	Fault in tilt-up switch wiring or common wiring of switches	25	<a href="#">23-368</a>
33	Steering column can't be adjusted with the tilt switch.	Fault in tilt-down switch wiring or common wiring of switches	25	<a href="#">23-368</a>
34	Steering column can't be adjusted with the extend-retract switch.	Fault in extend switch wiring or common wiring of switches	26	<a href="#">23-369</a>
35	Steering column can't be adjusted with the extend-retract switch.	Fault in retract switch wiring or common wiring of switches	26	<a href="#">23-369</a>
36	Steering column doesn't tilt up when the IGN key is pulled out.	Fault in the ignition switch or ignition switch wiring	1	<a href="#">23-343</a>